



### Thank you for your cooperation in 2019 and Merry Christmas!

The Prevas GCM team wish both old and new customers a pleasant Christmas holiday. We will thank all our customers for good cooperation in both support issues and different projects.

Christmas is approaching and we who work in the Prevas GCM team wish both old and new customers a nice and relaxing Christmas weekend.

We would like to thank all our customers for a good collaboration in both support cases and various projects. During the Christmas holiday, Prevas GCM support will be open as usual on weekdays.

In this newsletter we would like to inform you about the year that has passed. integration projects, Danish and Finish Market and as always inform you about upcoming releases of Prevas GCM, additional add-on functions that can be ordered or other information that might be interesting.

### Current information

The problems with response messages and performance during the year have now been improved. It has periodically taken too long to get the answer **Approved/Received by buyer** (ie approved acknowledgment) when sending trade item information in Prevas GCM to the Swedish market. Sometimes you have never received a response message.

This has been very frustrating for Prevas GCM customers and we who work with the support understand this and tried to help our customers as best we could.

There are several reasons for these problems and the main causes are:

- During 2019, Validoo has changed platform and this has been done in various steps. The biggest problem for Prevas GCM's part is that it has taken so long to get a response message from Validoo and buyers when sending trade item information on the Swedish market. There have been various types of errors that have been resolved gradually.
- Prevas GCM has also had to be updated for everything to work better, partly due to changes in Validoo's platform, improvement in performance and some bug fixes.

Now, only a few updates remain to make it acceptable with response messages and we hope that everything will work satisfactorily in the future.

However, we are constantly working on updates and development to improve the system.

### Send trade item information to Danish and Finnish market from Prevas GCM

Prevas offers a service to send trade item information from Prevas GCM to receivers in the Danish and Finnish markets.

You can send trade item information to receivers directly via the data pools GS1 TradeSync (Denmark) and GS1 Synkka (Finland). Then you need a Danish or Finnish GLN and it is suitable if you send many trade items. If you have just a few trade items, you can send trade item information (with Swedish GLN) via Validoo, which then sends trade item information to the current data pool and receivers.

Which option that is best can vary depending on the supplier's needs and is decided when ordering the service.

When the service **Send trade item information to Danish and Finnish market** is ordered trade item fields can be supplemented with Danish and Finnish trade item information. Danish and Finnish validation rules are executed when trade item information is saved and when trade item information is sent to Danish and Finnish receivers.

If this sounds interesting, please contact us at [support.gcm@prevas.se](mailto:support.gcm@prevas.se).

We recommend you booking a Skype meeting where we inform and show in Prevas GCM how this works!

### Prevas develops integration between business systems and Prevas GCM

Prevas has launched several projects during 2019 where we have developed **integration of trade item information between our customers' business/PIM systems and Prevas GCM both for the Swedish, Danish and Finish Markets.**

We have long experience working with integration between different systems as well as being responsible for operation and support during the systems lifecycle.

### New GS1-releases 2020

- GS1 3.1.11, planned in February and is a small release
- GS1 3.1.12, planned in May and is a bigger release
- GS1 3.1.13, November, according to GS1 it should be a smaller release

More information about this release will be given by news at Prevas GCM start page.

### Planned Prevas GCM-releases

Prevas GCM is updated according to GS1 releases of trade item information as well as separately a few times a year. Releases may contain new functionality, corrections of errors and improvements, some of them are suggestions that came from Prevas GCM users through the support. Information about the close of Prevas GCM is announced via news on Prevas GCM start page at least one week in advance.

## Prevas GCM

### Additional functions in Prevas GCM

- **Integration between business system and Prevas GCM**

Prevas has developed various customized integrations to import trade item information from business systems or other systems such as PIM systems via for example xml, text or Excel format. This is to ensure quality and avoid double registration of trade item information. We also have long experience of being responsible for operation and support during the life cycle of the systems.

Prevas has several international customers using Prevas GCM there we have developed integration of trade item information between customers' business systems and Prevas GCM for the Swedish, Danish and Finnish markets.

- **Send from different GLN's**

For a specific publication it is possible to select supplier GLN that trade item information will be sent from. A list of pre-defined user-defined GLN's will be available to select among and trade item information will be sent for selected GLN.

- **Export trade item information to Dabas**

The function is available to export validated trade item information to Dabas. For customers connected to the service, Dabas could be chosen as receiver for trade item information in the creation of publications. **This function has got a lower price for 2020.**

- **Help of registration in Prevas GCM**

Customer in need for help with registration of trade item information via Prevas GCM can log on to Prevas GCM. The customer could then register trade item information via a webpage. This webpage contains a limited number of fields compared to if you use the common login in Prevas GCM.

When the trade item information is registered, you contact Prevas GCM support. The support will then send the trade item information to the available receivers.

If there is a need for registration assistance or if you have a Prevas GCM agreement for the web service but need help with registration, please contact our support and we will help you.

**Please contact Prevas GCM support to discuss your specific needs.**

***Best regards from Prevas GCM team***

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Prevas sends newsletters regularly via email to Prevas GCM users.

It is sent both to customers with Prevas GCM-agreement and to Registration Help customers.

We would like to inform you about future releases of Prevas GCM, additional functions that can be ordered or other information that can be interesting.

Earlier Newsletters are available under the Newsletter at [Prevas information page](#).

If you have any suggestions or suggestions regarding Prevas GCM, please contact Prevas GCM support by mail: [support.gcm@prevas.se](mailto:support.gcm@prevas.se).

For more information see also [Prevas GCM](#)