



Standardized and cloud-based maintenance system – collaboration between Göteborgs Spårvägar and Prevas.

Göteborgs Spårvägar – the public transport company in Gothenburg, Sweden – delivers a key public service that requires extensive synchronization of people, technology and materials. A standardized and cloud-based maintenance system provides the support the enterprise needs, while facilitating future development steps.

In the fall of 2022, Göteborgs Spårvägar switched to a cloud-based version of Hexagon's maintenance system HxGN EAM. Prevas, Hexagon's partner for sales and implementation in the Nordic market, has been responsible for deployment.

“Previously, it was up to us to keep up with developments in technology, functionality and safety,” says Jonas Lindberg, IT manager at Göteborgs Spårvägar. “We're now moving maintenance to a modern platform where we use standardized functions instead of developing our own.”

The move to the cloud-based maintenance system was preceded by extensive work in which Göteborgs Spårvägar together with Prevas clarified and standardized the various operational processes.

There are many advantages to a cloud-based maintenance system, such as the capability for increased mobility. Göteborgs Spårvägar's approximately 800 drivers have previously reported incidents to traffic management, who then called in emergency services, the police, ambulances, the track supervisor and other functions. Incidents can include emergency situations such as collisions, but also routine maintenance such as in dealing with faulty brakes. A mobile app integrated with the maintenance system is now used instead.

“Prevas is always at the forefront of technological development, but at the same time they have a solid understanding of our operations and which functions are appropriate to introduce,” says Jonas Lindberg. “As a partner, they have also persevered through a technically complex implementation that has challenged our company culture and traditional ways of working. It's a joint effort that has produced very good results.”

“With large parts of the company now using HxGN EAM, we at Prevas feel that the various operations have come closer together and that collaboration between departments has increased,” says Ylva Amrén, regional manager at Prevas and key account manager for Göteborgs Spårvägar. “We feel very much a part of that journey and of the team. The system has brought together Göteborgs Spårvägar's various operations by sharing the solution and thus gradually adapting their operational processes to each other, which facilitates future development, management and support of both work processes and system support. We are seeing closer collaboration within the organization as previously unconnected silos now share a common solution.”

More about [the collaboration between Prevas and Göteborgs Spårvägar](#).

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About Prevas

Prevas is a development hub with ingenuity at its core. With high technical expertise and deep business understanding, we help customers from a wide variety of industries to benefit through continuous technological innovation. Good for people, the planet and profits. Prevas was established in 1985 and currently has 900 employees in Sweden, Denmark and Norway. Prevas has been listed on NASDAQ Stockholm since 1998. For more information about Prevas, go to www.prevas.com.